

Home Health Days to RAP and Final

NAHC HHFMA Benchmark of the Month

2020 Benchmarks

Metric	Q1	Q2	Q3
Days to RAP	18	14	12
Days to Final	22	17	17

Data Source: Simione Financial Monitor September 2020

Timing of Cash Flow 2019 to 2021

- Start Date: 10 SOC January 1st
- Claim HHRG: \$2,200
- Days to RAP: 12
 - Medicare pays in 7 Days
- Days to Final: 17
 - Medicare Pays in 14 days

	2019	2020	2021
January Cash	\$ 13,200.00	\$ 4,400.00	
February Cash			
March Cash	\$ 8,800.00	\$ 17,600.00	\$ 22,000.00

No Pay RAP Checklist

- Any subsequent 30-day payment period or 60-day recertification after January 1st, 2021 will require a no payment RAP.
- Make sure all settings are turned on for automatically sending the second 30-day RAP with the billable PDGM code on day 31.
- Review Medicare Advantage plans to see if they are making adjustments for No Payment RAPs.
- Ensure that all settings and functionality are turned on for the proper No Payment RAP payers.
- Review visits that have not been synced or closed.
 - Monitor weekends/holidays
 - All visits should be synced or closed within 24 hours.
- Monitor all RAPs that have been submitted have been accepted.
- Review any adjustments for late RAP's to ensure they are being accounted for correctly.

Days to Final

- Increased importance around submission final claim with no 20% RAP Payment.
- On SOC OASIS you have a 5-day window to collect all information.
- Intake needs to ensure that the correct physician is identified in the upfront process.
- Ensure clinicians are timely in signed orders and orders are appropriate.
 - Subsequent orders – was there a change in actual care?
 - Discharge orders – are they necessary?
 - Orders for Medications – were the medications already prescribed?

Days to Final

- Orders Follow Up Process
 - How are orders initially sent? – Fax, Email, Electronic signature, hand delivered?
 - What is the frequency of follow up?
 - When is the first phone call placed to the physician's office?
 - Are liaisons or marketing staff being utilized for follow up?
 - Best way to communicate with physicians – portals?
 - Tracking of orders follow up
 - How is follow up being documented in the EMR?
 - Who is responsible for the follow ups?
 - Are we prioritizing those with timely filing?
 - At what point do you stop taking referrals for unsigned orders from a physician?

Contact Information

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